

APEX CUSTOMERS,

In these concerning and unprecedented times, we want to share the steps we are taking to keep all customers and staff as safe as possible:

ALL STAFF MUST

- 1) Frequently wash hands for at least 20 seconds.
- 2) Use hand sanitizer frequently.
- 3) NOT touch their own face or other people at all including handshakes and hugs.
- 4) KEEP PRODUCT IN THEIR CONTROL UNTIL IT IS IN THE SALES BAG. STAFF MAY NOT HAND CUSTOMER PRODUCT FOR ANY REASON (usually done for up-close inspection of flower or wax or to choose between two jars, etc.).
- 5) Place customer bag on the counter for the customer to pick up at end of transaction.
- 6) STAY HOME if not feeling completely healthy or if anyone in the home is sick.
- 7) Regularly sanitize all high-touch areas (including ATMs, door handles, tops of cases where customers frequently touch, and any other placed touched frequently).
- 8) ABSOLUTELY NOT JOKE about the corona virus situation. Staff must also address any customers who jokes about the situation by kindly and firmly explaining that this will not be tolerated. This crisis is extremely serious for some people.
- 9) POLITELY REQUEST AND ENFORCE SOCIAL DISTANCING - space between people. This includes forming a single-file line with 6' between people through the shop and around the exterior of the building, if needed.

ADDITIONAL INFORMATION

- 1) We have received official word from Washington State that as long as retail cannabis shops follows guidelines, we will be allowed to be open.
- 2) Employees who choose to stay home for any reason are excused until they want to return. Therefore, we may have times that our staff level is lower than normal.
- 3) We are actively ordering to maintain our inventory as much as possible.
- 4) We will have normal hours of operation. Typically, our slowest times are at the beginning and end of the day so customers who prefer to be around less people are encouraged to shop then.
- 5) We will keep you informed of any changes via text. If you are not receiving texts, ask your budtender to help you opt back into texting. We text 2-3 times a week at most.